

Terms and conditions for website.

SIRE recommends that you print and keep a copy of these Terms and Conditions for future reference.

Orders for Delivery

1. Any delivery dates quoted whether verbally or otherwise are estimates only and in regard to such shall not be of the essence.
2. Delivery of the goods to the customer's address or any other place stipulated by the customer shall constitute delivery and the risk therein shall pass on such delivery to the customer.
3. The company shall be entitled to make partial deliveries or deliveries by installments and these conditions shall apply to each partial delivery
4. SIRE will ship next working day once the payment has cleared.
5. Delivery to UK only.

Return Policy

For all returns, buyers must contact SIRE first and follow our return process below before sending back the item to SIRE.

1. Must contact SIRE via our email and describe reason within 14 days of items arrival to obtain a returns number
2. Items sent back without authorisation number will not be processed.
3. Original Shipping and handling fees will not be refunded. Buyer will be responsible for charges where applicable when returning items to SIRE for exchange or refund.
4. Returns should be sent to SIRE recorded delivery.
5. Return items should include the original packaging and all accessories

Where we deliver

Delivery must be to an address in the United Kingdom (but excluding the Channel Islands and, for some larger items, the Isle of Man and the Scottish islands). All deliveries must be signed for (except items sent by post and which are small enough to be put through your letterbox). Please make sure you keep the receipt or invoice enclosed with your goods.

How we deliver

Most products are delivered either by courier or by post, depending on their size and value. Very occasionally different products in the same order may be delivered separately.

Delivery Times

Delivery times are calculated in working days - i.e. Monday to Friday inclusive (but excluding bank holidays) Standard postal and courier deliveries should arrive within 3-4 working days of placing your order. All deliveries must be signed for. If you are out when the courier arrives, the courier will leave a card with a contact number for you to call.

Online Purchasers

The Reseller acknowledges that it is solely responsible for the actions of the Purchasers in the ordering of products and modifications of any data.